

## The Overview

*Executive Impactsm* is the *only* executive selling workshop that helps you sell the way executives want to buy.

Executive Impactsm 5 PATHS TO UNLOCKING DECISIONS

How much time and effort have you lost chasing down opportunities that were lost in the end because an executive denied your proposal? You *can* make an impact with senior executives by doing three things very well:

- Quickly and effectively gain access to the senior level decision maker
- Identify how the executive processes information to make the most important decisions
- Influence the executive's decision by tailoring your approach to make the most impact with the executive's decision making style

*Executive Impact*<sup>SM</sup> is the *first* executive selling workshop that is based on empirical data resulting from an exhaustive two-year research study involving nearly 1,700 key executive decision makers. The study reveals five distinct executive decision-making styles.

- The **Charismatic** is motivated by new ideas that will keep the company competitive
- The Thinker takes time to think things through and avoids risk
- The Skeptic is inherently mistrustful and worries about not winning
- The **Follower** looks for proven ways tested already by themselves or others
- The Controller likes to avoid change unless it is her/his own idea

With *Executive Impact*<sub>SM</sub>, you'll win more business by selling more effectively to each of these decision-making styles.

"Winning the decision of key executives is critical in today's marketplace. Learning how executives make decisions and teaching our sales force to tailor information based on these styles, has raised the emotional intelligence required to win more business."

- Jeff Connor, Senior VP, ARAMARK Healthcare Management Services

Miller Heiman, Incorporated 1595 Meadow Wood Lane, Suite 2 Reno, Nevada 89502 P: 877 678-9140 F: 775 827 5517 W: www.millerheiman.com



Building Exceptional Sales Organizationssm

# Why You Should Attend

Research shows that salespeople who are reaching the executive decision maker still aren't making an impact. Executives report that more than half of the salespeople they meet with are ineffective at getting them to say, "yes" to the proposal.

### What You'll Learn

- Secure meetings with high-level executives
- · Identify each of the five decision-making styles
- Develop strategies for before, during, and after each executive-level interaction
- · Adapt your selling style for maximum impact
- Tailor your selling efforts when multiple decision styles are involved
- Develop a tool kit designed for influencing a specific executive's decision-making style to move the sale forward
- Assemble your team in a way that best compliments your customers' decision-making styles to avoid conflict and speed decisions along

### How You and Your Organization Will Benefit

- · Learn a repeatable process to prepare you for every executive-level sales call
- · Work on your own real-world situations involving upcoming executive meetings
- · Achieve better close ratios, shorter sales cycles, and less discounting
- · Gain credibility and tighter relationships with executive decision makers
- Equip yourself with a worksheet tool, which will help you determine the appropriate resources, timing, and method required to persuade each executive's decision-making style

### **Real-World Selling Strategies**

- Executive Impacts is not about personality styles. It's about how executives process information when making decisions
- Extends the core concepts of Miller Heiman's *Strategic Selling*, *Conceptual Selling*, and *Large Account Management Processs* to specifically address the role Economic Buyers play in complex selling environments
- Complements any sales process currently deployed within a sales organization- Complements any sales process currently deployed within a sales organization